EA Reform Process Update ENSW 2025 Strategic Plan

ENSW Club Affiliation Requirements



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NEXT STEPS, PROCESS & TIMELINE

12 May 2023



Next Consultation Phases

Topline consultation phases following working group recommendations

NOW MAY

MAY/JUNE

JUNE

JULY-OCT

SEPT - DEC

PHASE 1

Finalise the WG paper and delivery to the Board for review.

State consultation meetings, feedback on working group recommendations.

Draft financial modelling (FM)

PHASE 2

Board review of provided material.

Scoping additional professional help.

Strategy meeting to consolidate, review and consult with other stakeholders.

PHASE 3

Finalising the FM and final restructure paper for distribution.

This paper including the FM will be provided the states and DCs and sent for feedback.

Includes AIS consultation.

PHASE 4

Member survey x 2.

Further consultation with the states and DC's, noting the comments.

Distribute to the membership with a survey.

PHASE 5

Board communicate preferred direction to stakeholders and implementation phases determined.

Model to be presented at the AGM or SGM.

Constitution amendment.





















EQUESTRIAN

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Major Milestones



Launched strategic process and share comms plan



Surveyed Members to gain insights and oriorities



1-on-1 stakeholder interviews for deep dive on topics



Staff & Stakeholder workshops to provided feedback on strategic foundations



Review findings of



Draft structural model elements. characteristics

Formed industry working group with independent chair



Structure evaluation of Australian Sporting and international equestrian organisations

Ran stakeholder forum for feedback on priorities and direction



Identified elements & characteristics for potential models

Draft Strategic foundations to underpin the strategy



KPI framework how we will measure success

Developed draft



Developed draft roles and responsibilities framework



communicate strategy & structure recommendations.

Finalise and



We are

Established criteria to serve the strategy development

Develop recommendations. consult, test with industry



EQUESTRIAN



















2023-25 strategic plan





"To give every horse lover in our community a leg-up to safely take the reins"



The Board and I are delighted to share with our members, the Equestrian NSW strategic plan for the period 2023- 2025.

Continuing with our *Leg-Up* strategy, we are focused on delivering programs that provide all our members with the right opportunity at the right time and right place to achieve the outcomes they desire. It doesn't matter whether you are a competitor or supporter, an official or a coach, young or old, amateur or professional, we want to provide you with a *leg-up* to participate in equestrian sports on your terms.

While we acknowledge the ongoing Equestrian Australia reform process, our organisation needs to have a strong and innovative plan to deliverer effective and valued services to NSW members. The 2023-25 Equestrian NSW Strategic Plan is based on generosity and inclusiveness across our people and disciplines, and places safety and horse welfare at the centre of everything we do.

Chair

Brad Frankum

ENSW snapshot May 2023



8,225 members





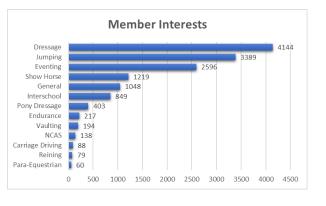
214 officials



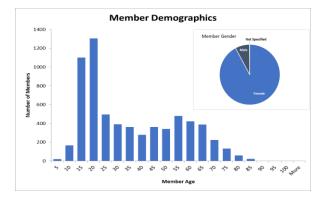


290 coaches























Our Values





"Values are the heart of the ENSW culture. Values provide a sense of common direction for all our people and guidance in their dayto- day behaviours"

Act as **one** equestrian sport

We work together across all our disciplines to share ideas and help each other There are no silos in our sport Together we can achieve great things



Ensuring the **welfare** of our athletes and horses

We will treat people with respect and confidentiality
We will act with professionalism and consistency to ensure
fairness and transparency
We raise the standards, being guided by morals and ethics



Building a culture based on **generosity** and **inclusiveness**

We will act and communicate with integrity and a generosity of spirit

We help others succeed without expecting anything in return We foster selflessness, build trust and increase unity in all our relationships



Striving for excellence

We want to exceed our member's expectations We will think ahead and offer new ideas We want feedback so we can continuously improve our services







2023-25 Strategic Plan Overview

Our Values

Acting as one equestrian sport

Ensuring the welfare of our members and their horses

Building a culture based on generosity and inclusiveness

Striving for excellence

The Pillars

Our Members

Education

Governance, Integrity and Ethics

Excellence

Provide an excellent experience for all members through safe, structured programs and exceptional customer service

Develop commercial partnerships that provide value to our members

Facilitate education pathways and opportunities for athletes, officials and volunteers to ensure awareness, compliance and sustainability

Coordinate forums to share experience within the equestrian community Maintain a dynamic risk management plan to ensure safety, financial, strategic and operational risks are monitored and managed

Assist disciplines to develop business plans and budgets under the broader ENSW Strategic Plan Promote excellence in equestrian sport allowing athletes and horses to achieve their potential

Enable excellence in safety, communication, behaviour and event management

The Measures

Member retention 80%

New member growth of 3%

2 combined discipline sports forums per annum

5% annual growth in Officials numbers

>90% score in Office of Sport Governance Assessment

SAFE 365 Assessment @ 60% Financial Break-even HP Squad member numbers

Annual member survey net Promoter Score >30

2023- 2025 Draft 1







Objective

Provide an excellent experience for all members through safe, structured programs and exceptional customer service

Develop commercial partnerships that provide value to our members

Jur Members

What does success look like?

Clearly articulated member value proposition

Growth in membership numbers (target new member growth 3% p.a.)

Retention of existing members (increase retention from 74% to 80%)

Commercial partnerships that provide member value

Implementation Activities

MVP development & communication: insurance | safe/ well run events | inclusive & welcoming

Targeted strategies: adult riders | pony club transition | Working Equitation | Jumping Equitation

Retain members: recognise tenure | volunteers | micro-accreditation

Partnerships: Racing NSW – funding, comps, horse welfare | Horseland as a recruiting partner

Member Initiative





Objective

Facilitate education pathways and opportunities for athletes, officials and volunteers to ensure awareness, compliance and sustainability

Coordinate forums to share experience within the equestrian community

What does success look like?

Pathways clearly communicated and supported through the ENSW office

Financial support of educational opportunities leads to 5% growth in Officials p.a.

Behaviours and rule compliance of all members in line with expectation

2 multi-discipline sports forums conducted each year

Clear complaint process with rapid resolution

Implementation Activities

Cross-Discipline Forums to share resources and identify gaps

ENSW club forums to educate, communicate with and support affiliated clubs

Digital learning: Continue development of ENSW LMS | DNSW LMS and EA LMS . Promote use of Sports Australia LMS

Future Leaders Program

Education





FUTURE LEADERS

TRANSFORMING ASPIRATIONS INTO ACTUALITY.

Education initiative:

ENSW Future Leaders Program Engaging Equestrian youth in our future:

- √ Volunteer
- ✓ Learn a skill
- ✓ Participate in a sport
- Adventurous Journey





FUTURE LEADERS

TRANSFORMING ASPIRATIONS INTO ACTUALITY.







Objective

Maintain a dynamic risk management plan to ensure safety, financial, strategic and operational risks are monitored and managed

Assist disciplines to develop business plans and budgets under the broader ENSW Strategic Plan

What does success look like?

Annual re-assessment of Office of Sport Governance Survey – score >90%

Robust risk management processes | Clubs | Events | Horses

Budgets to support objectives with robust allocation and acquittal processes | Financial Breakeven

Increased compliance to safety and incident management processes – SAFE365 assessment > 60%

Support of existing committees and introduction of new committees to administer disciplines & events

Participation in development of EA shared services model. Pilot state for selected activities

Implementation Activities

Appointment and training of CEO

Review and update ENSW risk management plan

F24 & F25 Budget development

Sport Integrity and Member Protection Processes Implementation and Education

New committees Show Horse | Interschools | Adult Riders

Implementation of SAFE365 platform

Governance, Integrity & Ethics Initiative

App based, easy to use safety management system







Objective

Promote excellence in equestrian sport allowing athletes and horses to achieve their potential

Enable excellence in safety, communication, behaviour and event management

What does success look like?

Our events are safe & drug free

Our disciplines have exciting marquee events

Our members are net promoters of ENSW scoring >30 in an annual member survey

We have a unified, accessible calendar of events

We communicate clearly and consistently

Implementation Activities

Communicated and executed safety and swabbing plans

Calendar app to communicate marquee events across all disciplines with Office of Sport engagement

Communication and marketing plan and resources

Member feedback surveys & resultant action plans Net promotor scoring

High performance plan and recognition

Excellence

Excellence initiative – a unified equestrian Calendar





Maintaining Affiliation with ENSW

- A Current Club Constitution
 The NSW Office of Fair Trading has an updated model constitution.
- 2. Maintain Incorporation with the Department of Fair Trading
- 3. A current and implemented Risk Management Plan
 - Assessed risks
 - EA risk management requirements
- Current Insurance
 EA insurance* or Other



Insurance Types



Club Insurance

- Public liability
- For volunteers, committees, admin and officials:
 - Management liability
 - Professional indemnity
 - Personal injury
- EA affiliated club members are not covered for personal injury

Member Insurance

- All individual member categories
- Public liability (\$20,000)
- Personal Injury
 - Non-medicare medical benefits
 - Loss of income
 - Death benefits
 - OOP Expenses
 - Emergency Transport

https://au.marsh.com/sport/equestrian-australia

Tools to Assist Clubs Comply

- ENSW Website Clubs
 - <u>Clubs | Equestrian New</u> South Wales
- NSW Department of Fair Trading
 - Running an association | NSW Fair Trading
- ENSW LMS Club Operations e-Manual
 - ENSW & EVIC Education Portal (moodlecloud.com)
- Safe 365 or EA Risk Management



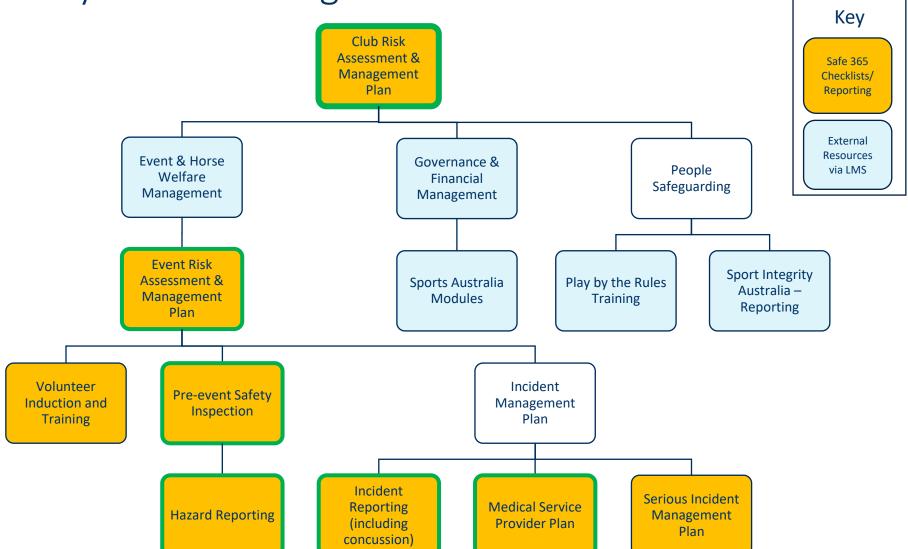






Equestrian NSW Safety & Risk Management Framework





Safe 365 Checklists – Ready for use





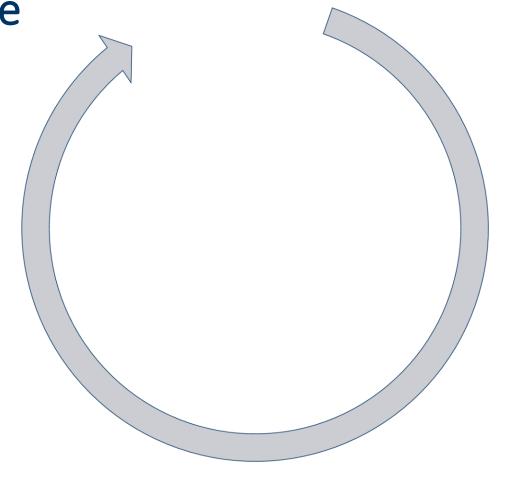




Download the Safe365 app and use the QR Code Scanner on the app to complete

Event Risk Management Cycle

Every event is an opportunity to improve





Former campdrafter wins \$6.75m payout

- Experienced rider
- Horse slipped on competition surface
- 4 other experienced riders had fallen in the previous 45 minutes
- Concerns raised about rider safety
- Falls generally uncommon in campdrafting





Next Steps

- Check your club's compliance to the NSW Department of Fair Trading Requirements
- 2. Email <u>vireena@ensw.org.au</u> if you would like access to:
 - Safe365
 - ENSW LMS
- 3. Contact Amba if you would like more information on Future Leaders





"To give every horse lover in our community a leg-up to safely take the reins"



We are here to support you – the people who make our sport happen!

Thank you